

**Dean Dental**  
**7736 Madison Blvd. Suite #2**  
**Huntsville, AL 35806**

**Financial Policy**

Thank you for selecting us as your personal dental care team. To promote a long-term, mutually satisfying relationship, we would like to explain our office policy regarding treatment, insurance, appointments and fees. Please read this carefully and ask any questions or bring up concerns before treatment is rendered.

Treatment: We will always recommend treatment base on optimal care, and not on insurances benefits. Insurance companies exist only to make money and do not always have your best interest in mind. We will however, always offer alternate treatment options that may better fit your health care budget.

Insurance: As a courtesy to you, we will submit all insurance claims on your behalf, and any follow-up processes that may be necessary. Our staff prides itself on helping our patients maximize their benefits, and is always available for questions. Ultimately the patient is fully responsible for the charges for the treatment rendered. Your Insurance may not cover the services or may only partially cover them and any estimate given by this office is considered a guideline until insurance payment is received and the patient's account is reconciled. The office makes no guarantee of the actual payment by your insurance company. At no time will we change treatment codes or dates of service to manipulate your insurance benefits. This is insurance fraud.

Missed Appointments: When we schedule your appointment, this time is reserved exclusively for you. When you fail to notify us of your inability to keep the appointment, another patient in need of dentistry is unable to receive treatment. We request that you give us 24 hours' notice when you realize you cannot keep an appointment. A fee of \$50.00 per hour scheduled may be charged for broken day of appointments.

Payment at time of service: We accept cash, personal checks, MasterCard, Visa, Discover, and ATM cards. In addition, we offer Care Credit for those requiring extended payment plans. We will collect any deductible or estimated co-pay at time of service.

Returned Checks: Will result in a \$35 fee charged to your account. Cash or credit card must be used to pay remaining bill.

I understand that I am responsible for all fees incurred for dental treatment and agree to pay according to the option I have chosen. **Any account balance over 60 days will incur a 1.5% finance charge. Additional charges may occur if the account is turned over for collection.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

(Patient/Parent/Legal Guardian)

Date \_\_\_\_\_

**GETTING TO KNOW YOU AS OUR PATIENT**

|  |   |                             |
|--|---|-----------------------------|
| <b>PATIENT NAME</b>  | <b>SOCIAL SECURITY NUMBER</b>                         | <b>HOME PHONE</b><br>(    ) |
| Home Address   | City, State, Zip                                      | Birthdate<br>/ /            |
| Marital Status <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Divorced <input type="checkbox"/> Separated | <input type="checkbox"/> M <input type="checkbox"/> F | Drivers License and State   |
| Primary Insurance Company _____ Group _____ Subscriber _____   |   |                             |
| Secondary Insurance Company _____ Group _____ Subscriber _____   |   |                             |

|  |                               |                               |
|--|-------------------------------|-------------------------------|
| <b>Responsible Party</b>   |                               |                               |
| <b>NAME</b>  | <b>SOCIAL SECURITY NUMBER</b> | <b>HOME PHONE</b><br>(    )   |
| Home Address   | City, State, Zip              | Birthdate<br>/ /              |
| Marital Status <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Divorced <input type="checkbox"/> Separated | Relationship to Patient       | Drivers License and State     |
| Responsible Person's Employer  | Occupation                    | Work Phone<br>(    )          |
| Business Address   | City                          | State          Zip            |
| <b>Spouse's Name</b>   | Social Security Number        | Birthdate<br>/ /              |
| Spouse's Employer  | Spouse's Occupation           | Spouse's Work Phone<br>(    ) |
| Spouse's Business Address  | City                          | State          Zip            |

**How did you hear about our Office?**

(check only one)

Who selected this Office?    Self    Spouse    Parent    Employer

Where did you find the Phone Number to this Office? \_\_\_\_\_

 Referred by a friend       Yellow Pages       Relative       Insurance Plan       Welcome Wagon  
 Other \_\_\_\_\_       TV/Radio Ad       Newspaper Ad       Direct Mailing       Sign by Building

If you were referred, whom may we thank for referring you? \_\_\_\_\_

**CONSENT**•I will answer all health questions to the best of my knowledge \_\_\_\_\_  
Initial

After explanation by the doctor, I hereby authorize the performance of dental services upon the above named patients and whatever procedures that the judgement of the doctor may decide in order to carry out these procedures. I also authorize and request the administration of any anesthetics and x-rays as may be deemed necessary and advisable by the doctor.

Signature

Date

Relationship to Patient

**TERMS AND CONDITIONS**

This office depends upon reimbursement from the patient for the costs incurred in their case. The financial responsibility of each patient must be determined before treatment.

As a condition of treatment by this office, I understand financial arrangements must be made in advance. All emergency dental services, or any dental service performed without prior financial arrangements, must be paid for at the time the services are performed.

I understand that dental services furnished to me are charged directly to me and that I am personally responsible for payment. If I carry insurance, I understand that this office will help prepare my insurance forms to assist in making collections from insurance companies and will credit such collections to my account. However, this dental office cannot render services on the assumption that charges will be paid by an insurance company.

**Assignment of Insurance:** I hereby authorize releases of any information needed and also authorize my insurance company to pay directly to this Office benefits accruing to me under my policy. I understand that the fee estimate listed for this dental care can only be extended for a period of 90 days from the date of the patient's examination. I also understand that in order to collect my debt, my credit history may be checked through the use of my Social Security Number or any other information I have given you. I agree that in the event that either this office or I institute any legal proceedings with respect to amounts owed by me for services rendered, the prevailing party in such proceedings shall be entitled to recover all costs incurred including reasonable attorney's fees. I grant my permission to you, or your assignee, to telephone me at home or at my work to discuss matters related to this form. I have read the above conditions and agree to their content.

Signed \_\_\_\_\_

Date \_\_\_\_\_

**There may be a charge for any missed appointments or appointments not cancelled 48 hours before the appointment time.**

## PATIENTS DENTAL HEALTH

Why have you come in to see us today? (e.g.: pain, checkup, etc.) \_\_\_\_\_

Previous Dentist \_\_\_\_\_ Last Visit \_\_\_\_\_ Date of last cleaning \_\_\_\_\_

Reasons for changing dentists: \_\_\_\_\_

What problems have you had with past dental treatment? \_\_\_\_\_

Are you nervous about seeing a dentist?  Yes!  No If yes, please tell us why: \_\_\_\_\_

How often do you brush? \_\_\_\_\_ Do you floss?  Yes  No How often? \_\_\_\_\_

(please circle each)

|  |  |
|--|--|
| Y N I clench or grind my teeth during the day or while sleeping. | Y N My gums feel tender or swollen     |
| Y N My gums bleed while brushing or flossing.                    | Y N I have problems eating.            |
| Y N I like my smile.   | Y N I have had orthodontics.           |
| Y N I prefer tooth-colored fillings.                             | Y N I have had a facial or jaw injury. |
| Y N I avoid brushing part of my mouth due to pain.               | Y N I want my teeth straight.          |
|  | Y N I want my teeth whiter.            |

What are your dental priorities? \_\_\_\_\_  
(e.g.: apprentice, dental health, financial considerations, etc.)

## PATIENTS MEDICAL HISTORY

I consider my health to be (please check one)  Excellent  Good  Fair  Poor

Do you or have you had any of the following? please circle Y for yes or N for no.

|   |   |
|---|---|
| 1. Y N Heart Disease  | 22. Y N Liver Disease                         |
| 2. Y N Heart Murmur/Mitral Valve Prolapse   | 23. Y N Jaundice                              |
| 3. Y N Stroke   | 24. Y N Hepatitis Type_____                   |
| 4. Y N Congenital Heart Lesions   | 25. Y N Diabetes                              |
| 5. Y N Rheumatic Fever  | 26. Y N Excessive Urination and/or Thirst     |
| 6. Y N Abnormal Blood Pressure  | 27. Y N Infectious Mononucleosis (Mono)       |
| 7. Y N Anemia   | 28. Y N Herpes                                |
| 8. Y N Prolonged Bleeding Disorder  | 29. Y N Arthritis                             |
| 9. Y N Tuberculosis or Lung Disease   | 30. Y N Sexually Transmitted/Venereal Disease |
| 10. Y N Asthma  | 31. Y N Kidney Disease                        |
| 11. Y N Hay Fever   | 32. Y N Tumor or Malignancy                   |
| 12. Y N Sinus Trouble   | 33. Y N Cancer/Chemotherapy                   |
| 13. Y N Epilepsy/Seizures   | 34. Y N Radiation Treatment                   |
| 14. Y N Ulcers  | 35. Y N History of Drug Addiction             |
| 15. Y N Implants/Artificial Joints: <input type="checkbox"/> Hip <input type="checkbox"/> Knee <input type="checkbox"/> Other |   |
| 16. Y N I smoke or use tobacco. If yes, how much per day? _____ How many years? _____   |   |
| 17. Y N I have consumed alcohol within the last 24 hours.   |   |
| 18. Y N I usually take an antibiotic prior to dental treatment.   |   |
| 19. Y N Have you ever taken Fen-Phen or Redux?  |   |
| 20. Y N I have had major surgery: Year _____ Type of operation: _____ Year _____ Type of operation: _____                     |   |

**Doctor Notes Only:**

|  |
|--|
| 36. Y N AIDS   |
| 37. Y N Immune Suppressed Disorder                   |
| 38. Y N Hearing Loss                                 |
| 39. Y N Fainting Spells                              |
| 40. Y N Glaucoma                                     |
| 41. Y N History of Emotional or Nervous Disorders    |
| <b>WOMEN</b>   |
| 42. Y N Are you taking birth control medication?     |
| 43. Y N Are you or could you be pregnant or nursing? |

21. Y N Do you have any other medical problem or medical history NOT listed on this form? \_\_\_\_\_

|  |  |
|--|--|
| <p><b>Are you allergic to any of the following?</b><br/>Please circle Y for yes or N for no</p> <p>44. Y N Aspirin</p> <p>45. Y N Ibuprofen</p> <p>46. Y N Sulfa Drugs/Sulfites/Sulfides</p> <p>47. Y N Penicillin</p> <p>48. Y N Codeine</p> <p>49. Y N Latex, Metals, Plastics</p> <p>50. Y N Local Anesthetics (Novocaine)</p> <p>51. Y N Other Medications - Which ones? _____</p> | <p><b>Please list all medications you are currently taking:</b></p> <p>Medicine _____ Condition _____</p> <p>Medicine _____ Condition _____</p> <p>Medicine _____ Condition _____</p> <p>Medicine _____ Condition _____</p> <p>Physician's Name _____ Phone _____</p> <p>Address _____ Fax _____</p> |
|--|--|

**In the event of an emergency please contact:**

Name \_\_\_\_\_ Relationship \_\_\_\_\_ Phone \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_ Phone \_\_\_\_\_

Initial medical/dental health reviewed by:

X \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ X \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
Doctor's Signature Date Patient's Signature Date

Periodic medical/dental health reviewed by:

X \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ X \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
Doctor's Signature Date If patient is a minor: Parent/Guardian's Signature Date